



CITYCOP

CITIZEN INTERACTION TECHNOLOGIES
YIELD COMMUNITY POLICING

CITYCoP Final Conference "Changing Communities, Changing Policing"

Palazzo Vecchio, Piazza della Signoria, 50122 Florence

Programme

Day I, Tuesday 17 April 2018

The sessions take place in Salone De' 500, except otherwise mentioned

- 09:00 – 09:45 Registration
- 10:00 – 10:30 Welcome and opening
Federico Gianassi, Assessor of Urban Security and Municipal Police, Municipality of Florence [IT]
Alessandro Casale, Commandant, Florence Municipal Police [IT]
- 10:30 – 11:00 Overview of the CITYCoP project
Jeanne Mifsud Bonnici, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
CITYCoP Project Coordinating person
Joseph Cannataci, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 11:00 – 11:45 Press Conference - Sala Macconi
- 11:00 – 11:45 Coffee break and DEMONSTRATION SecureU app and portal - Sala d'Arme
- 11:45 – 12:15 Keynote by Assistant Commissioner **Patrick Leahy**, An Garda Síochána [IR]
Community/Customer-oriented Policing, Galvanising around a Core Concept
"Generating, Disseminating and Responding to Community/Customer Intelligence/Information"
Discussion & Questions



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement N°653811.

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- 12:15 – 13:00 **Successes & challenges in technological solutions for community policing**
Frank Pace, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 13:00 – 14:00 **Lunch** – Cortile di Michelozzo
DEMONSTRATIONS – Sala d’Arme
 SecureU app and portal
 Serious games
 Social media
- 14:00 – 15:30 **The CITYCoP experience: a review of the pilot activities**
Frank Pace, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
 Presentations by:
 Commissioner **Donatella Giannini**, Florence Municipal Police [IT]
 Deputy Chief Constable **Hugo Guinote**, Public Security Police [PT]
 Chief Superintendent **Mihaela Radu**, General Inspectorate of Romanian Police [RO]
 Superintendents **Gerard Murphy** and **Declan McCarthy**, An Garda Síochána – Ireland’s National Police [IR]
- 15:30 – 16:00 **Coffee break & DEMONSTRATIONS** – Sala d’Arme
 SecureU app and portal
 Serious games
 Social media
- 16:00 – 17:20 **“Embracing innovation in 21st century policing”**
Chair: Frank Pace, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
 Presentations by:
Christine Galli, Austrian Police, Ministry for Interior Affairs [AT]
Pier Luigi Dal Pino, Microsoft [IT]
Valentina Vasile, Institute of National Economy, Romanian Academy
Carola Onderdelinden, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 17:20 – 17:45 **CITYCoP Toolkit**
Aitana Radu, Information Policy and Governance Department, Faculty of Media & Knowledge Sciences, University of Malta [MT]
- 17:45 – 18:00 **Closing remarks**
Jeanne Mifsud Bonnici, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
 CITYCoP Project Coordinating person
Joseph Cannataci, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 19:00 **Conference Dinner** - Details provided separately



Day 2, Wednesday 18 April 2018

The sessions take place in Sala d'Arme, except otherwise mentioned

- 09:00 – 09:15 **Welcome & brief reflection on Day 1**
Jeanne Mifsud Bonnici, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
CITYCoP Project Coordinating person
Joseph Cannataci, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
- 09:15 – 11:00 **Enhancing community engagement through a multi-stakeholder approach: citizens, practitioners and academics**
Chair: **Noellie Brockdorff**, Cognitive Science Department, Faculty at Media & Knowledge Sciences, University of Malta [MT]
Presentations followed by panel discussion:
Celia Callus, Nutcracker Research [UK]
Tiina Ristmäe, Estonian Neighbourhood Watch [EE]
Karl Brunnbauer, European Neighbourhood Watch Association [AT]
Pilar de la Torre, European Forum for Urban Security [FR]
Sveva Avveduto, Institute for Research on Population and Social Policies, National Research Council [IT]
Daniele Mezzana, Laboratory of Citizenship Sciences [IT]
- 11:00 – 11:15 **Coffee break** – Cortile di Michelozzo
- 11:15 – 13:00 **Privacy by design: technical and legal aspects and its implementation in a community policing app**
Chair: **Desislava Krusteva**, Law and Internet Foundation [BG]
Presentations followed by panel discussion:
Saleh Al-Sharieh, STeP - Security, Technology & e-Privacy Research Group, University of Groningen [NL]
Pedro Gómez Lopez, Hoplite Software [ES]
Kai Wendt, University of Hannover [DE]
- 13:00 – 14:00 **Lunch** – Cortile di Michelozzo
- 14:00 – 15:30 **Policing innovations: social media & human rights**
Presentations followed by panel discussion:
Anna Muller-Funk, Ludwig Boltzmann Institute of Human Rights [AT]
Denitsa Kozhuharova, Law and Internet Foundation [BG]
Sven Giesselbach, Department Knowledge Discovery, Fraunhofer [DE]
- 15:30 – 15:45 **Coffee break** – Cortile di Michelozzo
- 15:45 – 16:30 **Policy recommendations from the CITYCoP Toolkit: the future of Community Policing**
Aitana Radu, Information Policy and Governance Department, Faculty of Media & Knowledge Sciences, University of Malta [MT]
Valentin Nicula, "Mihail Viteazul" National Intelligence Academy [RO]
General discussion



16:30 – 17:00

Closing remarks

Jeanne Mifsud Bonnici, STeP - Security, Technology & e-Privacy Research Group,
University of Groningen [NL]

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Joseph Cannataci, STeP - Security, Technology & e-Privacy Research Group, University of
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